

MANUFACTURE:.....MODEL:.....

SERIAL No.....PURCHASE DATE:.....

## Limited Warranty

### For the Range of Saeco Vending Equipment

**Saeco** Australia Pty Ltd (**Saeco**) is the Australia importer for Saeco range of vending equipment and warrant that these products are free from defects in material and workmanship, according to the following terms and conditions.

1. The limited warranty for the commercial equipment is for a term of 12 months from date of purchase and covers the replacement of parts only.
2. The limited warranty extends only to consumers who purchase the equipment in Australia and New Zealand provided it is a unit purchased from **Saeco**.
3. During the limited warranty period, **Saeco** will provide replacement of defective parts only when the defective parts are returned to Saeco. All replaced parts will become the property of **Saeco**. The external cosmetics parts shall be free of defects at the time of shipment and therefore, shall not be covered under these limited warranty terms. This warranty does not include the delivery cost for replacement parts.
4. Repaired equipment will still be warranted for the balance of the original warranty period: no repair will cause the period to be extended.
5. In order for warranty claims to be honored, the consumer upon request from **Saeco** or its **Authorized Repairer**, must provide a purchase receipt to prove date and place of purchase.
6. Transportation, insurance, delivery and handling charges incurred in the transport of the equipment to and from **Saeco** or its **Authorized Repairer** or the place of purchase will be borne by the consumer. **Saeco** shall under no circumstances be held responsible for damages incurred during transport to and from **Authorized Repairer** or loss in transit.
7. The consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
  - (a) The appliance has been subject to use or maintenance in a manner not conforming to the product manual instructions/user guide, abnormal condition, improper storage, unauthorized modifications, misuse, neglect, abuse, accident, wear and tear, alteration, improper installation, running equipment without proper water filtration, Acts of God, spill of foods or liquids directly on the electronic and electric components, or maladjustment of consumer controls or other acts which are beyond the reasonable control of **Saeco**.
  - (b) **Saeco** was not notified by the consumer of the alleged defect or malfunction of the equipment within 14 days during the applicable limited time warranty.
  - (c) The equipment model and serial number have been removed, defaced or altered.
  - (d) The equipment is not defective.
9. This warranty shall not cover the cost of repairs carried out by non-authorized service people or the cost of correcting such non-authorized repairs.
10. This warranty shall not cover normal recommended maintenance as set out in the product manual instructions/user guide, **including wore grinder blades and water filters**.
11. Expenses related to removing and transporting the appliance from an installation, are not covered under this limited warranty.
12. The consumer will be billed for any labour charges. The consumer shall be responsible for expenses related to transport on return of the repaired appliance including insurance if applicable.
13. **Saeco** shall not in any circumstances be liable for any loss or damage (whether direct, indirect, consequential or economic) to person or property caused by the application of steam, heat, coffee or water emitted from the appliance.
14. **Saeco** shall not in any circumstances be liable for any loss or damage (whether direct, indirect, consequential or economic) to person or property caused by infestation of any kind to the equipment.